

Collecting patient outcomes Aneurin Bevan UHB

The use of a value-based approach is being driven by a joint clinical and finance partnership between the health board's medical director, assistant medical director, and finance director. All are supporters of a value-based healthcare model as a way of supporting the delivery of high-quality sustainable services for the local population. This case study provides information on the approach and framework used by Aneurin Bevan University Health Board to begin the collection of patient-reported outcomes.

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Key learning points

- Clinical engagement has been secured by focusing first on patient and care outcomes, followed by clinical pathway redesign. Only then, will service costs be included to complete the value-based approach.
- Using an established framework of outcomes enabled the Health Board to focus their resources on systems and methods of collection across a range of services.
- Access to clinical time within services has been a challenge, and so a multi-disciplinary central resource to support clinical teams was essential in driving this work forward.
- Systems for collecting patient outcomes need to be aligned to the way people access services.
- Although time and resources were initially invested in an in-house solution, it proved too complex to scale this up across all services. However, the learning proved extremely valuable in the effective procurement of a commercial system.

The Healthcare Costing for Value Institute supports members to turn the theory of value into practice. The full case study is only available to members of the Healthcare Costing for Value Institute and can be accessed from resources.

For non-members, if you are interested in joining the institute, please contact:

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