Engaging clinicians to use PLICS data to support changes in clinical practice

Case study

Nottingham University Hospitals
NHS Trust

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This case study describes how finance staff at Nottingham University Hospitals NHS Trust have worked collaboratively with senior clinicians to use patient level data (PLICS) to support changes in clinical practice.

Key to the trust’s successful approach has been:

• a recognition of the need for information to be meaningful to clinicians and the way they work, rather than maintaining the focus solely on income mechanisms
• having a well embedded commitment to the quality of activity data before combining that with finance
• working over a period of weeks or months to build each clinical head of service’s confidence in the information being presented to them.
• ensuring there are skills within the organisation to embed sustainable change in clinical practice across the whole team
• developing and supporting clinical champions who can drive and lead improvements initially in the quality of data, and, subsequently, in service delivery.

The Healthcare Costing for Value Institute supports members to turn costing data into powerful intelligence to improve patient care and drive efficiencies. Trusts at all stages of the PLICS journey will find this briefing relevant.

The full document is only available to members of the Healthcare Costing for Value Institute.

For more information about the benefits of joining the Institute please contact:

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