

HFMA summer conference programme

Integrate and innovate

13 - 15 July 2022

Kindly sponsored by



Programme

Wednesday 13 July

● online only

09:00 - 09:45	Coffee and registration	
09:45 - 10:00	Chair's welcome and personal reflections ● Sue Jacques , chief executive, County Durham & Darlington NHS Foundation Trust	
10:00 - 11:00	Opening plenary – self care ● Vida Carmel , behavioural change coach Give yourself a break. In this opening session we'll slow down, be present and explore how to sustainably nourish and support yourself. There will be some practical exercises that will show you how you can feel centred, calm and understanding what feeling well means to you.	
11:00 - 11:15	Break, networking and exhibition	
11:15 - 12:00	Workshop 1: Equality, Diversity, Inclusion (EDI) in action ● Nikhil Khashu , regional director of finance, NHSE/I – NW & Rachael Kelly , transformation accountant, Mersey Care NHS Foundation Trust In this session you will hear from Rachel about her lived experience of having ADHD and working within NHS Finance. Following this, you will be updated on the work that has been going on within the North West inclusion and diversity ambassadors network and how you can get involved and be more supportive of the EDI agenda.	Workshop 2: implementing a value-based healthcare approach ● Sponsored by Roche Adele Cahill , assistant director value based health care, Aneurin Bevan University Health Board; and assistant director strategic partnerships, Welsh Value in Health Centre, Ravi Chana , head of business development and value-based healthcare lead, Roche Diagnostics and Andrew Osman , healthcare strategy consultant, Roche Healthcare Consulting This session will explore what value-based healthcare and value-based procurement are and the benefits of adopting a value driven approach. You will hear about the implementation of value-based care in Wales and the lessons they have learned along the way. The session will also include details of how value-based care and value-based procurement projects can support the adoption of innovation and enable transformation.
		Workshop 3: what have we learnt from the recent planning round and how do we balance operational and strategic planning to optimise the NHS? ● Sponsored by Grant Thornton Dr.Christine Armistead , director, Grant Thornton The NHS faces significant challenges in recovering the elective programme. There are c6 million patients on NHS waiting lists, some waiting in excess of 2 years. The most recent planning round focused on a 1 year plan to eradicate 104 week waits and to deliver 104% of weighted activity than in 2019/20. This is the first step in the elective recovery programme. There are challenges in retaining and recruiting workforce to deliver the plans and a reliance on transformation to step up activity levels. ICSs are embryonic with strategic planning emerging but largely reactive to the national strategy. In this session we will explore the key themes from the most recent planning round, what lessons can we learn and how systems can be more strategic and innovative in their planning.

12:00 - 12:40	Lunch, networking and exhibition			
12:40 - 13:25	<p>Interactive breakout 1: confidence building</p> <p>●</p> <p>Pete English, independent consultant, Management Development Consultancy</p> <p>This session is for you if you feel like your confidence needs a bit of a boost. You may be suffering from Imposter Syndrome, or simply feel like you're not achieving your full potential. There may be situations that you find particularly challenging such as job interviews, presentations or meetings. This 45 minute session will be packed with tips and practical ideas on how to get yourself in a positive frame of mind before a challenging situation, as well as advice on how to develop your confidence over the longer term.</p>	<p>Interactive breakout 2: stress less</p> <p>●</p> <p>Nicola Shergold, business psychologist, executive coach and facilitator, The Wellbeing Project</p> <p>No one can deny that we are living in demanding and stressful times and the risks of becoming overanxious, stressed and exhausted are high. Come along to this workshop and get lots of practical tools, tips and strategies to reduce stress and take back control. Outcomes:</p> <ul style="list-style-type: none"> • Understand the stress response and what might trigger yours • Identify and challenge unhelpful thought patterns in order to nip stress in the bud • Build your own Stress Less toolkit using our simple and effective tools and techniques 	<p>Interactive breakout 3: sleep soundly</p> <p>●</p> <p>Jackie Barber, business psychologist, coach and facilitator, The Wellbeing Project</p> <p>Discover why sleep is so important for your cognitive function, mental fitness and general health and wellbeing. During this workshop you'll be able to identify habits and behaviours which may be affecting your sleep pattern and explore some proven solutions to help you relax and sleep peacefully. Outcomes:</p> <ul style="list-style-type: none"> • Learn how restful, refreshing sleep contributes to your wellbeing • Identify habits and behaviours that may be impacting on your sleep • Lay the foundations for good quality sleep – every night! 	<p>Interactive breakout 4: individual and team resilience</p> <p>●</p> <p>Neena Vivash, professional facilitator and HFMA academy tutor</p> <p>Resilience is at the heart of our ability to cope in pressured environments and a key tool to successful management in facing both personal and organisational challenge. In today's world we face Volatile, Uncertain, Complex and Ambiguous (VUCA) environments more frequently. Developing both personal and organisational resilience is critical to not just succeeding in navigating our way through the challenges but also ensuring that we are taking care of our mental wellbeing. In this interactive session Neena will introduce some of the key concepts of both personal and organisational resilience. You will have an opportunity to reflect on your own approach towards improving personal resilience and to consider actions that can be taken as a finance team to improve departmental and organisational resilience.</p>
13:25 - 13:40	Break, networking and exhibition			
13:40 - 14:25	<p>Workshop 1: increase value and savings through procurement data and technology</p> <p>●</p> <p>Nils van de Winkel, head of procurement data & performance, NHS England and NHS Improvement</p> <p>During this session Nils will talk about how procurement data and technology can support identification and delivery of non-pay value and savings. Nils will outline what national services and technology solutions exist for NHS organisations, with a specific focus on NHS Spend Comparison Service and the new health family e-commercial system, Atamis. NHS Spend Comparison Service aggregates accounts payable and purchase order data from NHS providers to create insight into potential savings opportunities. Atamis, which was selected by DHSC and is made available for the whole health family, already provides over 80 organisations with a single view of NHS commercial pipeline, projects, contracts and supplier intelligence</p>	<p>Workshop 2: the importance of data to support restoration and recovery of non-COVID 19 related care</p> <p>●</p> <p>Sponsored by Baxter</p> <p>Katie Holgate, OPAT specialist nurse, Yorkshire and Scarborough Teaching Hospitals NHS Foundation Trust</p> <p>Outpatient parenteral antimicrobial therapy (OPAT) services first appeared in the UK over 20 years ago and have demonstrated they can significantly reduce bed days, admissions, cost, and improve patient experience. This session will discuss how York and Scarborough Teaching Hospitals NHS Foundation Trust has saved over 11,000 bed days through the service since January 2019. It will explore how the trust is seeking to support further restoration and recovery with a robust evaluation of their service, through the use of data, and a structured approach to scale the approach to every patient who could benefit.</p>	<p>Workshop 3: how improving the NHS estate can have a positive impact on staff wellbeing</p> <p>●</p> <p>Sponsored by Prime</p> <p>Jonathan Higman, chief executive designate, Somerset Integrated Care Board, Phil Holland, chief investment officer and Kim Barnes, associate director, Prime PLC</p> <p>People perform best when they are happy and in good health. The wellbeing of NHS staff has never been more important as we recover from the pandemic and focus on reducing elective waiting lists. Our health and levels of workplace contentment are linked to the environments we live and work within. In this session we will hear how improving the NHS estate, including key worker housing, can make the NHS a more attractive employer and have a positive effect on retention and recruitment.</p>	
14:25 - 14:45	Break, networking and exhibition			

<p>14:45 - 15:30</p>	<p>Workshop 1: delivering value and innovation through collaborative system working: making it easier for the NHS to put patients first</p> <ul style="list-style-type: none"> ● Sponsored by NHS Supply Chain <p><i>Mike Doyle</i>, deputy director – Lancashire procurement cluster and <i>Clare Moss</i>, head of medicines optimisation, NHS Midlands and Lancashire CSU</p> <p>This session will showcase a current example of how working in collaboration with procurement, finance and clinical teams has enabled an innovative “off script” wound dressings solution to be identified and piloted across the Lancashire and South Cumbria Health and Care Partnership ICS. Identifying the opportunity to transform the supply chain pathway for wound care, and responding to the need for improved efficiency, the project team have jointly developed a solution which enables both standardisation of care and simplification of the overall process. The pilot also aims to improve data capture for this pathway to further increase long term value across the system, ultimately supporting the provision of improved patient care.</p>	<p>Workshop 2: embracing Open Source at The Royal Marsden NHS Foundation Trust: implementing an innovative finance system whilst reducing cost</p> <ul style="list-style-type: none"> ● Sponsored by OpusVL <p><i>Patrick Highland</i>, programme manager - technology and innovation, The Royal Marsden NHS Foundation Trust</p> <p>The Royal Marsden Finance team needed to cost-effectively meet the specific operational needs of a Wholly Owned Subsidiary (WOS) pharmacy through implementation of an automatic digital finance and reporting system. Working with OpusVL, a specialist Open Source provider, Royal Marsden were able to create a customised finance system tailored to the Trust’s needs, including bespoke functionality to integrate with HMRC and the Wellsky (formerly JAC) pharmacy system. The Open Source approach provided additional sustainability and functional benefits, removed the need for additional licence costs, and provided sufficient flexibility to react to the developing WOS. The delivered system was then peer reviewed by One NHS Finance and recognised as an innovation in Cohort 1 of the Innovation Programme.</p>	<p>Workshop 3: baselining, benchmarking and best practice: ensuring NHS finance and procurement are fit for the future</p> <ul style="list-style-type: none"> ● Sponsored by NHS Shared Business Services <p><i>Speaker TBC</i></p> <p>NHS organisations need to baseline and benchmark their corporate services against best-practice and, within ICSs, each other, to identify improvement and efficiency opportunities, level up, comply with national requirements, and achieve their ICS objectives. This workshop will highlight how NHS SBS has worked with all partner trusts within an ICS to evaluate their organisation, people, processes, technology and governance to provide insight into current business challenges and opportunities, and deliver a roadmap of recommendations to support collaboration, best practice and best value.</p>
<p>15.30</p>	<p>Close</p>		

Thursday 14 July

● Hybrid and ● online only

09:00 - 09:45	Registration	
09:45 - 10:00	Chair's welcome and personal reflections ● <i>Caroline Clarke, group CEO, Royal Free London NHS Foundation Trust</i>	
10:00 - 11:00	Opening plenary - what does the new Health and Care Bill mean for NHS finance? ● <i>Siva Anandaciva, chief analyst, The King's Fund</i> In a year of reform, what does the emerging policy landscape mean for financial management in the NHS? In this session Siva will look at the impact of the Health and Care Bill, the challenges faced by emerging integrated care systems and how health systems can use the opportunity presented by the Bill to improve how resources are used and how care is delivered.	
11:00 - 11:30	Break, networking and exhibition	
11:30 - 12:15	Workshop 1: improving autism services in Derbyshire – a patient perspective ● <i>Trevor Wright, autism consultant, ReSolve</i> Trevor, who had received a positive experience at the point of diagnosis of autism then found it difficult to link to post-diagnosis support in Derbyshire. He experienced a lack of joined up services and observed that with some small changes to processes the system could work much more efficiently. There were further challenges when his daughter who also is also autistic reached 18 - CAMHS support ceased and there was a lack of adult support, exacerbated during the Covid-19 pandemic. Derbyshire Healthcare NHS Foundation Trust (part of the Derbyshire ICS) worked with Trevor to consider what this experience means for their plans to support employees and patients who are neuro-diverse. A whole-system approach is needed to tackle the challenges faced by people with neuro-diversity and system leadership can benefit significantly from working with people with lived experience. In this session Trevor will describe the challenges he and his family faced and how working with the Derbyshire Healthcare NHS Foundation Trust helped to identify areas where resources could be used more effectively and what changes were needed to improve patient experience.	Workshop 2: All Together Better Sunderland Alliance ● <i>Penny Davison, development lead & Tarryn Lake, director of finance, Sunderland ATB</i> This session will cover how the All Together Better (ATB) alliance of commissioners and providers in the Sunderland out of hospital system have approached transformation and partnership working underpinned by the Better Care Fund approach. The ATB has provided a unique opportunity for partners to continue to transform and integrate services at a place-based level whilst responding to the COVID-19 pandemic.
12:15 - 13:15	Lunch, networking and exhibition	
13:15 - 14:00	Workshop 1: how cross industry collaboration overcame the challenges of a global pandemic, from scientific innovation to dynamic risk assessment and decision making ● Sponsored by AstraZeneca <i>Matthew Ferriday, vaccines business unit manager, AstraZeneca UKMC</i> The COVID-19 pandemic is the most recent global health crisis that the UK has faced. From a pharmaceutical industry perspective what were the lessons learnt and the changes to the way we do business that the pandemic imparted on us. How do we harness the good and avoid reverting to the ways of working prior to the pandemic?	Workshop 2: applying SQL and Power BI reporting to financial services ● <i>Simon Hosey, senior finance officer, Mid Yorkshire Hospitals NHS Trust and Richard Sawyer, programme manager, One NHS Finance</i> In this session Simon will provide details of this game changing and peer reviewed innovation which has meant his team has gone from spending hours downloading data into Excel for manual analysis, to being able to query anything instantly. Nothing is off limits!
14:00 - 14:30	Break, networking and exhibition	

14:30 - 15:30	<p>Closing plenary - addressing the elective recovery backlog</p> <ul style="list-style-type: none"> ● <p>Sir James Mackey, <i>chief executive officer, Northumbria Healthcare NHS Foundation Trust and national director of elective recovery, NHS England and NHS Improvement</i></p> <p>As well as being the chief executive for Northumbria Healthcare NHS Foundation Trust, Sir James has recently been appointed by NHS England and NHS Improvement as SRO and national director of elective recovery for the elective recovery programme. Sir James will be delivering the closing address talking about the programme and his team's plans to tackle the backlog of elective care.</p>
15.30 – 15.40	<p>Chair's closing address and reflections of the day</p> <ul style="list-style-type: none"> ● <p>Caroline Clarke, <i>group CEO, Royal Free London NHS Foundation Trust</i></p>
15.40 – 16.00	Networking and exhibition
19:00 – 22:30	Key supporters' dinner

Friday 15 July

● Hybrid and ● online only

09:00 – 09:45	Registration		
09:45 – 10:00	Chair's welcome and personal reflections ● <i>Owen Harkin, deputy chief executive and director of finance & estates, Northern Health and Social Care Trust</i>		
10:00 – 11:00	Opening plenary – update from the national leadership team ● <i>Peter Ridley, deputy chief financial officer, NHS England and NHS Improvement</i> Peter will give an update from the national leadership team with a review of the past 12 months and a look ahead at opportunities and challenges we face in the new financial year, and next steps for the NHS.		
11:00 - 11:30	Break, networking and exhibition		
11:30 - 12:15	<table border="1"><tr><td>Workshop 1: personalised care – innovative use of personal health budgets to reduce health inequalities ● <i>Breda Spillane, design, informatics, evaluation and strategic engagement lead, City and Hackney psychological therapies and wellbeing alliance, Jim Manton, senior lead - commissioning and contracting support, personalised care group, NHS England and NHS Improvement and Hugh Groves, financial advisor, NHS Personalised Care</i> City and Hackney CCG in North East London covers a vibrant, culturally diverse inner city population of 260,000 with high levels of deprivation. During Covid lockdowns Commissioners, GPs, practitioners and service users all raised concerns about people with a serious mental illness being at particular risk of relapse due to isolation and lack of access to online services and resource. Breda will describe the innovative and incredibly timely interventions that were developed to mitigate these concerns. In addition, Breda will share the outcomes achieved and the very latest developments with this approach. Jim Manton will provide an update on other developments associated with personalised care and personal health budgets.</td><td>Workshop 2: the Integrated Care Board (ICB) financial framework ● <i>Paul Healy, head of strategic finance, NHS England and NHS Improvement</i> This session will include an update from national colleagues at NHS England on the ICB financial framework and the impact of the new legal framework on system finances.</td></tr></table>	Workshop 1: personalised care – innovative use of personal health budgets to reduce health inequalities ● <i>Breda Spillane, design, informatics, evaluation and strategic engagement lead, City and Hackney psychological therapies and wellbeing alliance, Jim Manton, senior lead - commissioning and contracting support, personalised care group, NHS England and NHS Improvement and Hugh Groves, financial advisor, NHS Personalised Care</i> City and Hackney CCG in North East London covers a vibrant, culturally diverse inner city population of 260,000 with high levels of deprivation. During Covid lockdowns Commissioners, GPs, practitioners and service users all raised concerns about people with a serious mental illness being at particular risk of relapse due to isolation and lack of access to online services and resource. Breda will describe the innovative and incredibly timely interventions that were developed to mitigate these concerns. In addition, Breda will share the outcomes achieved and the very latest developments with this approach. Jim Manton will provide an update on other developments associated with personalised care and personal health budgets.	Workshop 2: the Integrated Care Board (ICB) financial framework ● <i>Paul Healy, head of strategic finance, NHS England and NHS Improvement</i> This session will include an update from national colleagues at NHS England on the ICB financial framework and the impact of the new legal framework on system finances.
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12:15 - 13:15	Lunch, networking and exhibition
13:15 - 14:10	<p>Closing plenary</p> <p>●</p> <p>Mike Coupe, <i>chair of New Look and former chief executive officer of J Sainsbury</i></p> <p>Mike held the position of CEO for Sainsbury plc from 2014-2020 and is a leading business authority. Before retiring he is credited for turning the company around through top-level trading, marketing, and online operations. Mike championed Sainsbury's journey ahead of the competition through a complete digital transformation. From till-free stores to the digitisation of Nectar through a website and an app, he revolutionised the retail giant's day to day practices. Mike led the business from making 5% of online sales to an impressive 20% and growing.</p> <p>During this session Mike will share his experiences of the CEO role directing one of the UK's most established organisations, including the challenges that were faced during the pandemic and how he overcame leadership and workforce issues during this time. He will also discuss Sainsbury's ambition to achieve net-zero carbon emissions by 2040, thereby setting the standard for other supermarkets.</p> <p>Mike was also director of Covid-19 testing at England's Test and Trace agency from September through to December 2020 and has been appointed as a non-executive director on the board of NHS England from January 2021.</p>
14:10 – 14:20	<p>Chair's closing address and reflections of the day</p> <p>●</p> <p>Owen Harkin, <i>deputy chief executive and director of finance and estates, Northern Health and Social Care Trust</i></p>
14:20 - 14:30	Summer conference prize draw