Supporting Digital Change Regionally

(HFMA meeting – 8th December 2021)

Dr. Rishi Das-Gupta

Chief Executive, Health Innovation Network

@HINSouthLondon   healthinnovationnetwork.com

Health Innovation Network South London

The HIN is part of a network of 15 AHSNs which work together to support the national spread and adoption of innovation

What is the AHSN Network?

- A connected network of 15 local organisations

- This allows innovations to be 'imported' and 'exported' between local areas to benefit staff and patients.

- It also benefits from collective expertise on key challenges,
  e.g. adoption and spread of innovation.

Network objectives

- Multiplying our coverage and impact through outcomes-led programmes.

- Building a high-impact national innovation pipeline.

- Establishing the AHSNs as an authoritative voice on transforming health through the spread of innovation.

Our role within the AHSN network

- Leading on key national project such as Early Intervention Eating Disorders.

- Leading on national themes such as digital innovation

- Lead on regional programmes such as the London wide remote monitoring Innovation Collaboration.

- Sharing best practice and learning from south London.

Our vision, mission and values

Our Mission:
Speeding up the best of health and care together

Our vision:
We want a future where health and care innovation spreads fast. We're building it by connecting people with great ideas, inspiring people to think differently and giving them practical support to do something new. Together, we can create a future where everyone benefits from the best in health and care.

Our values:

Brave: We encourage our teams and others to be brave with their ideas and support them to try something new.

Kind: We care about each other, the people we work with and about the health and wellbeing of south Londoners.

Open: We're open about what we do and we share what we learn.

Different: We think differently and we are strong because of our diverse backgrounds, talents and experiences.

Together: We build communities and networks, we collaborate and we connect.

Building London's health innovation ecosystem

4

Innovator support & Industry partnerships

- Innovator coaching
- DH:L launchpad
- DH:L accelerator support
- NIA / national innovation pipeline

Innovation selection

- Needs identification
- Innovation programme / technology & vendor selection

Health & Care Change Programmes
Cross-organisation, clinical and operational, innovation programmes

- National programmes (tailoring and delivery)
- Regional / Local programmes development and delivery

Evaluation of innovation / programme effectiveness

Capability & Community building: Managing networks, developing skills, and recruiting/training staff

DigitalHealth.London

*The***AHSN***Network*

hin
Health Innovation Network South London

The Health Innovation Network is part of a world-leading London-wide innovation ecosystem and works with partners to deliver our objectives
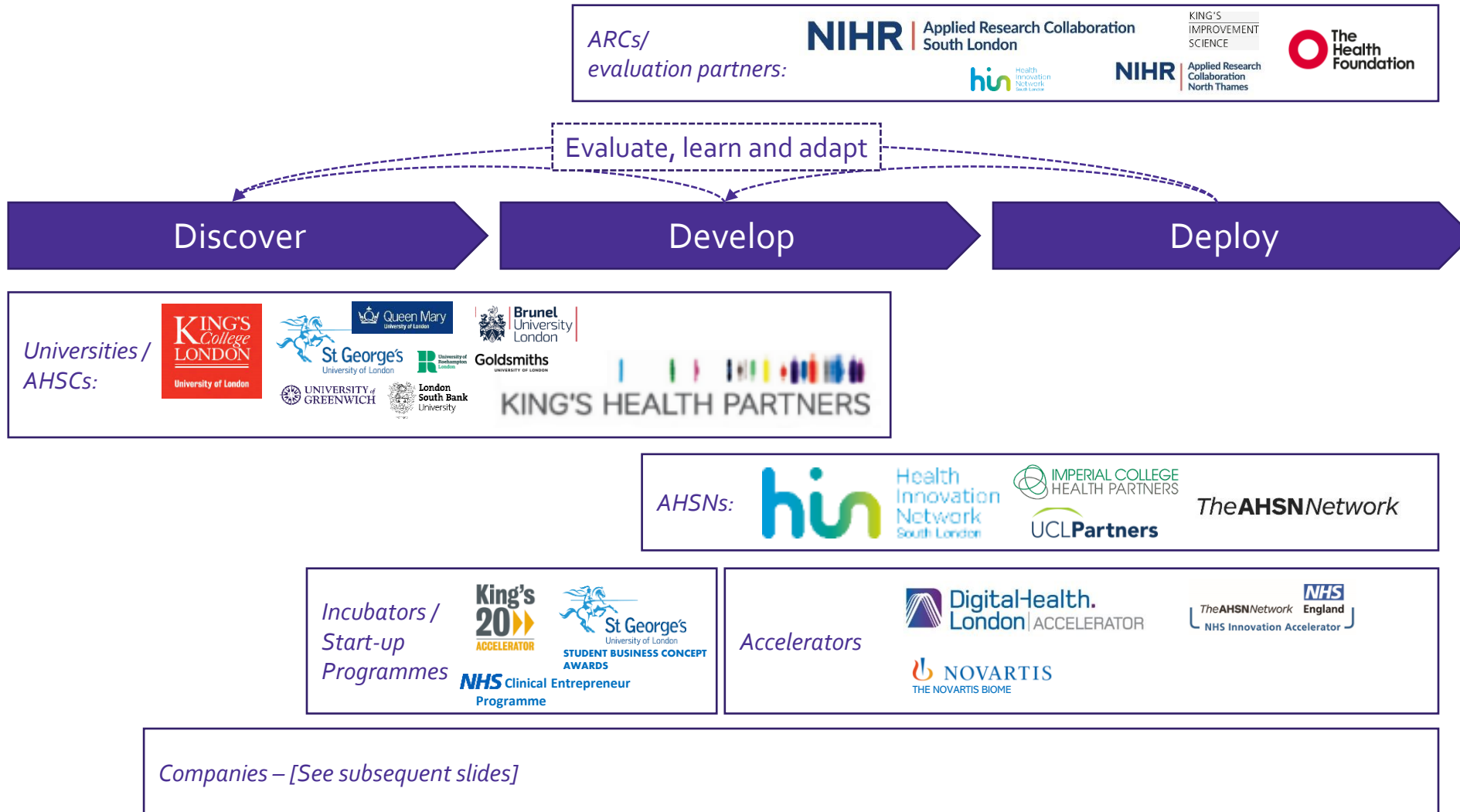
Dermatology Improvement Collaborative

With the Industry Dermatology Initiative (IDI), we designed a Dermatology Improvement Collaborative for local Trusts to use technology and innovation to deliver improvements within their dermatology services, such as reducing existing waiting times.

Patient portal where patients can upload images to support clinician referrals (go live Dec 2021)

Dermatoscope use and development of community diagnostic photo hubs

Digital advice and guidance services to support referrals from primary care

AI imaging to support with diagnostic assessments

Dermatology Improvement Collaborative:

Recommendations

Transformation of dermatology services should take a localised approach, devising the right teledermatology model for each specific service.

More detailed and flexible clauses within the national NHS contract to improve interoperability between electronic patient records and third-party solutions.

Regulatory bodies to have more flexibility to develop localised agreements with trusts for technology and AI to be embedded into pathways safely.
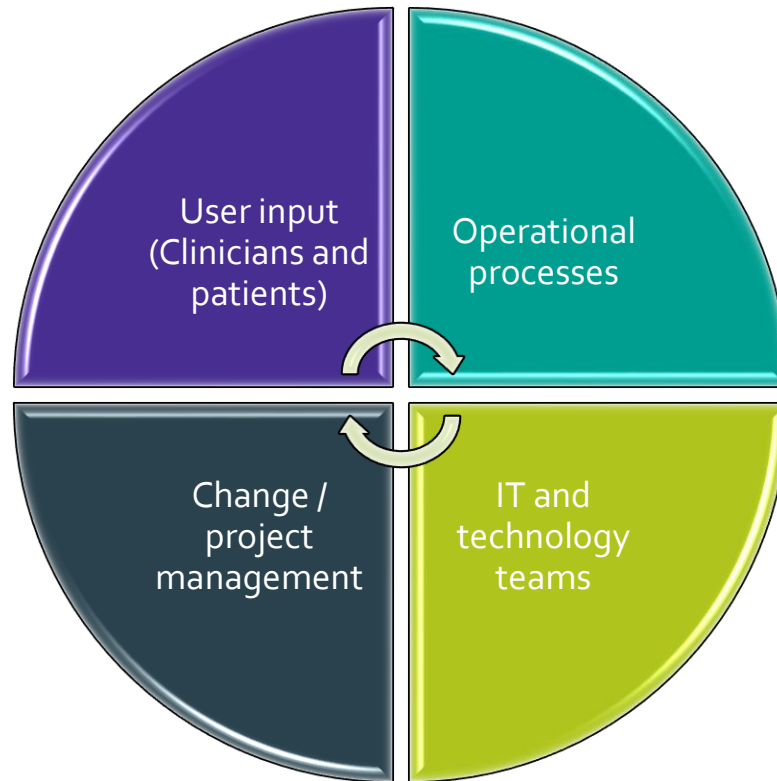
Further consideration on how dermatology diagnostics and teledermatology needs could be built into the expansion of community diagnostic hubs over the next few years.

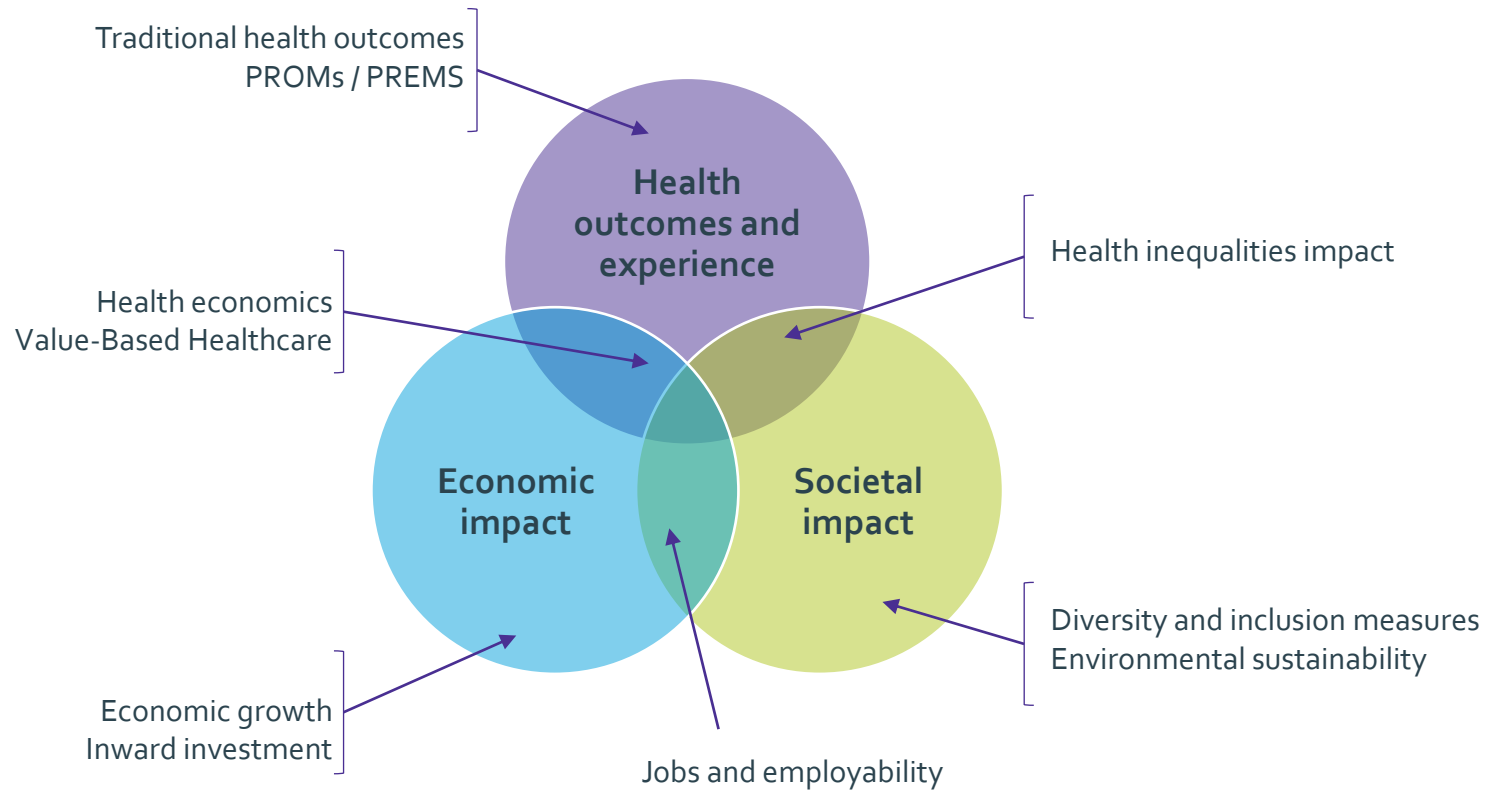# What does it take to operationally deliver digital change

We aim to realise a range of benefits in addition to financial savings

Traditional health outcomes
PROMs / PREMS

Health inequalities impact

Health economics
Value-Based Healthcare

Health outcomes and experience

Economic impact

Societal impact

Diversity and inclusion measures
Environmental sustainability

Economic growth
Inward investment

Jobs and employability

The best questions finance colleagues have asked me...

How does the business case stack up?	• Which savings are cash releasing? • What double running costs are included? • How will we measure ROI on non-financial benefits?
How will the benefits be realized?	• Who is responsible for benefits realization? • Which team supports day-to-day changes that are needed to release value? • What budget is allocated to evaluation? (6-10%?)
What extra resources would help accelerate benefits?	• (How) will changes be enforced / or will this apply to a subset of staff only? • What learnings were there from previous implementations – and what budget is needed to support success factors?
What training / support is needed after go-live?	• Will training be provided in advance of go-live? • How will learning from the first few weeks of go-live be shared across staff using new systems?