

Costing Conference

Shaping the future

18 April 2018, Novotel London West, London

Agenda

The Institute's annual costing conference provides the NHS with the latest developments and guidance in NHS costing, as well as increasing awareness of the essential role of costing in the NHS. The day will include interactive workshops, case study examples, policy updates and the chance to network with over 200 of your colleagues.

This is a must-attend conference for those needing a support network and wishing to gain confidence in their ability to meet costing requirements as the national agenda builds momentum and cements its place in the NHS spotlight. This event also provides a crucial opportunity to raise the profile of costing within your organisation and health economies. The conference is therefore aimed at both costing professionals and those not in a costing role but with an interest in the costing agenda.

09.00 Registration, exhibition, poster display and networking

10:00 Chair's welcome and Institute 'year in focus'

John Graham, deputy chief executive and executive director of finance, Royal Liverpool and Broadgreen University Hospitals NHS Trust and Catherine Mitchell, head of Healthcare Costing for Value Institute, HFMA

10:10 NHS Improvement

Ben Dyson, director of strategy, NHS Improvement, Dr Martin Allen, consultant respiratory physician and GIRFT national clinical lead for respiratory, University Hospitals of North Midlands NHS Trust and Colin Dingwall, costing transformation programme director, NHS Improvement

As trusts continue to push forward with the implementation of patient-level costing (PLICS), in this session we will be reminded of why. In the form of short, punchy sessions, you will hear about the broader context, and learn about where the costing transformation programme fits in NHS Improvement's strategy. The session will include an update from GIRFT clinical lead, Dr Martin Allen, who will explain how he has used costing information and how the move to PLICS will drive value-based healthcare. Delegates are invited to think widely about the future of costing in the NHS, and to ask questions about its practicalities.

10:55 Q&A panel session

11:10 Refreshments, exhibition, poster display and networking

11:40



HFMA Costing Award Winner – Leeds Teaching Hospitals NHS Trust
Supporting care with PLICS: embracing and embedding patient-level costing to create value

*Stuart Murdoch - clinical director (Abdominal Medicine & Surgery) and PLICS Board clinical chair
Vinod Bassi, assistant director of finance – business support & costing and David Tunstall - senior cost accountant, Leeds Teaching Hospitals NHS Trust*

Finance and clinical teams at Leeds Teaching Hospitals have seen the benefits of patient-level costing first hand, and in this session, Stuart, Dave and Vinod will share the lessons learnt from their journey so far. The trust has engaged clinicians with costing information to explore both variations in clinical practice, and to support identification of opportunities to help improve patient services, both financially and operationally. Multidisciplinary teams have worked together to implement practical changes to coding and clinical practice, which have transformed loss-making services to profitable ones.

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The benefits of patient-level costing have not been limited to finance for Leeds Teaching Hospitals, as it has led to more accurate clinical audit and benchmarking figures. The Leeds team will explain the challenges they faced, how they were overcome and hopefully inspire with the thought that if this could be achieved in a trust where PLICS was virtually non-existent three years ago, it could be done anywhere.

12:10 Q&A

12:20 Celebrating success

John Graham, deputy chief executive and executive director of finance, Royal Liverpool and Broadgreen University Hospitals NHS Trust

NHS costing professionals across the nation have been working to meet the increasing demands of today's rapidly changing costing landscape. In this session, we will celebrate the success of the HFMA costing award shortlisted entries.

12:30 Lunch, exhibition, poster display and networking

13:30 Workshops (choose one option from the list below)

14:30 Refreshments, exhibition, poster display and networking

15:00 How costing data supports Quality Improvement (QI)

*Dr Jean M MacLeod FRCP, consultant physician in medicine and diabetes and
Dr Catherine Monaghan, clinical director for out of hospital care, North Tees & Hartlepool NHS FT*

Despite the ongoing economic challenges facing the NHS, providing the best care possible for patients will remain at the top of the agenda for all within the health service. In its simplest form, quality improvement is about making healthcare safe, efficient and patient centered, and is used to develop and improve service design.

Quality Improvement projects are clinically led and there are very few who know about the vital role that costing data can play in their development. In this session you will learn about QI, and how costing data can support QI projects. Jean and Catherine will provide a real-life example of how costing data is helping clinicians at North Tees & Hartlepool Hospitals NHS Foundation Trust in their quest for Quality Improvement and explore the practicalities of shared analysis and decision making between clinicians and costing teams. This session will provide practical advice on how practitioners can support QI with data and highlight how QI and cost data can be used together to support contract teams with service development.

15:30 Q&A

15:45 Driving efficiency programmes forward with costing data

Sheila Stenson, Executive director of finance, Kent and Medway NHS and Social Care Partnership Trust

Costing teams across the United Kingdom are driving forward the improvement of the quality of costing data. But the journey does not stop there. Trust boards and senior finance teams are realising the true potential this data can have when it is embedded as 'business as usual' and used in service decision making.

In this session, you will hear about costing from the perspective of a finance director. Sheila will explain how her team has used costing data as the base to drive through an efficiency programme and has successfully raised the profile of costing across the organisation. This session will provide valuable learning to share with your finance director.

16:20 Q&A

16:30 Conference close

Workshop Choices

Workshop A – Costing community services

Fiona Boyle, costing manager – standards, mental health and community, NHS Improvement

Q&A support from Chris Douglas, Kent Community Health NHS Foundation Trust, Jenny Richards, Gloucestershire Care Services NHS Trust and Paula Jones, Income and Costing Accountant, Wirral Community NHS Foundation Trust

Who is it for?

This workshop is aimed at costing practitioners who work with community services

The CTP is changing the face of costing in the NHS. With the mandate of patient level costing across all NHS services on the horizon, this workshop will give you the opportunity to share ideas about the costing of community services, troubleshoot challenges you've faced or anticipate facing and share lessons learnt. You will receive a sector specific update from Fiona and have the opportunity to discuss the realities of implementation. Delegates will be asked to come prepared with questions and discussion points to explore on the day.

Workshop B – Transforming patient pathways through patient-level data

Lucy Billington, assistant finance director, Lancashire Teaching Hospitals NHS Foundation Trust

Who is it for?

This workshop will be delivered by an acute trust, but offers learning for all sectors

Lancashire Teaching Hospitals NHS Foundation trust are on a journey to transform their costing, to improve patient pathways and reduce clinical variation. To do so, the trust has moved service-line reporting (SLR) from an annual to quarterly basis and worked with clinicians to validate the data. The costing team has used an evidence-based approach to demonstrate to the board a clear picture of the service and use patient-level deficit information to challenge clinical practice.

In this workshop, you will hear practical tips and techniques on how to improve your costing process. Lucy will describe how Lancashire Teaching Hospitals NHS Foundation Trust have overcome challenges, and the progress they have made in their costing journey so far. Lucy will also set out the steps that have been taken to raise the profile of, and confidence in, cost data amongst non-finance staff.

Workshop C – Understanding the rules: Information Governance (IG)

Sean Kirwan, Senior Data Sharing and Privacy Manager, NHS England

Who is it for?

This workshop is suitable for practitioners working in mental health, community, ambulance and acute services.

As trusts are beginning to see the opportunities accurate costing data can reveal in terms of efficiency savings and reducing unwarranted variation, many are now encountering challenges around information governance when attempting to explore these opportunities, for example:

- What clinical data can finance staff use to support the costing and value agenda?
- How can data sharing agreements and information governance processes be standardised to support the sharing of data between organisations for benchmarking costing and value?
- Does GDPR have an impact on patient-level costing?
- What patient-level information can be published on dashboards and reports?

In this interactive workshop, Sean will provide delegates with more clarity on the IG rules for accessing and using data. It will provide a sounding board for delegates to share the challenges faced when sharing data, and collectively explore ways to overcome them with the support of NHS England.

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Workshop D – Using data to drive innovation – the New South Wales Activity-Based Funding (ABF) portal

Julia Heberle deputy director of Activity Based Management (patient costing improvements), New South Wales Health, Australia

Who is it for?

This workshop is suitable for practitioners working in mental health, community, ambulance and acute services.

NHS Improvement's new national PLICS portal allows NHS trusts to access patient-level cost data and benchmark themselves with peers to support improvements in productivity and reductions in unwarranted variation.

The New South Wales equivalent, the ABF portal, was launched 5 years ago. It provides hospitals in NSW with a rich aggregate level data source, which is used to support local decision-making and reduce unwarranted clinical variation. This workshop will show delegates how NSW Health are using the portal to profile chronic care conditions to improve models of care. You will learn about how NSW Health catalysed a culture shift by engaging colleagues to use the data and motivated them to improve data quality.

Workshop E - Implementing the CTP costing standards

Session details tbc

Who is it for?

This workshop is suitable for practitioners working in mental health, community, ambulance and acute services

In 2018 NHS Improvement is running patient-level cost collections (PLICS) for acute, mental health, ambulance and community services – this is a major step forward to understanding the costs of the full patient pathway. The healthcare costing standards for England set out the standards which will apply in each sector, but for trusts which have not yet implemented CTP PLICS, it can be daunting to know where to start.

In this workshop, the NHS Improvement team will outline the key steps to implementing the standards, highlight the support package available to you and share learning from trusts who have already implemented CTP PLICS. There will be lots of opportunity to ask questions of the costing team, whether related to the standards, reference costs, collections or tools to help you on your journey.