


HFMA Scotland branch annual conference 2021

28 - 29 October, Online



 Grant Thornton

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Road map to the Future

Online: MS Teams

Programme

Day 1 - Thursday 28th October

A View from the Top

- 08:00** *Virtual 5k group run, walk, or cycle via the Strava app*
- 09:30** **Chairs welcome and introduction to the conference**
Craig Marriott, Deputy Director of Finance, NHS Lothian
- 09:40** **The Future and the Finance Professional**
Richard McCallum, Director of Health Finance and Governance,
- 10:30** **A Plan for the Future**
Humza Yousaf, Cabinet Secretary for Health and Social Care
- 11.10** **Refreshment Break**
- 11.30** **Opportunities and Ambitions for NHS Scotland**
John Burns, Chief Operating Officer, NHS Scotland
- 12:10** **Lunch**
(AGM for members)

Resetting the Horizon

- 13:00** **The NHS as an Anchor for Covid recovery**
Dona Milne, Director of Public Health, NHS Lothian
- 13:30** **Session 1: Keynote: Value Driven, Sustainable Transformation to Support Recovery**
Professor Jann Gardner, Chief Executive, NHS Golden Jubilee
- 13:50** **Refreshment Break**
- 14:05** **Session 2: Break out room 1: Optimising National Programmes at a Local Level – Making the Most of Your Local Heat Map**
Katie Cuthbertson, National Associate Director – Scottish Access Collaborative and Modernising Patient Pathways

- 14:35 **Session 2: Break out room 2: Innovating Sustainably: Making Value Based Investments in New Innovations**
Jess Henderson, National Associate Director – Strategic Planning and Programmes
- 15:05 **Main room: Close of session sum up thoughts and themes**
Professor Jann Gardner, Katie Cuthbertson and Jess Henderson
- 15:30 **Chairs closing address and end of day one**
Craig Marriott, Deputy Director of Finance, NHS Lothian
- 19:00-20:00 **Back by popular demand! - Online Quiz.**
Hosted by Andrew McCreddie, Head of Management Accounting, NHS Lothian

Day 2 - Friday 29th October

Technological Recovery

- 08:00 **Virtual 5k group run, walk, or cycle via the Strava app**
- 09:30 **Chairs welcome and introduction to day 2**
Craig Marriott, Deputy Director of Finance, NHS Lothian
- 09:40 **NHP Digital Blueprint and Financial Model**
Mark Davidson, Consultant - Digital Transformation Consulting, ATOS and **Gary Hampshire**, Consultant – Digital Transformation Consulting, ATOS
- 10:25 **Data driven recovery: How intelligent use of information can support healthcare system recovery and transformation**
Howard Davis, Healthcare Advisory Director and **Malcolm Lowe-Lauri**, Head of Public Heathcare, Grant Thornton
- 11:00 **Refreshment Break**
- 11.10 **Near me – The financial impact**
Debbie Paterson, Policy and Technical manager, HFMA
- 11:40 **Delivering better health and care outcomes through technology enabled care**
Ruth Griffith, Lead Social Work Manager, Care & Support at home, Dumfries and Galloway
- 12:10 **Lunch**

Recovery around Physical Space

- 13:00 **Place as a Focus for Tough Agendas and the Parkhead Project**
Diarmaid Lawlor, Associate Director (Place), Scottish Futures Trust and **Sam Cassels**, Place Principle Advisor, Scottish Futures Trust
Gary Dover, Assistant Chief Officer, Primary Care and Early Intervention, Glasgow City Health and Social Care Partnership
- 14:00 **Refreshment Break**
- 14:15 **My journey from apartheid to Truth and Reconciliation - Sponsored by Grant Thornton**
Chris Lubbe, Inspirational Keynote Speaker
- 15:30 **Winner announcement and prizes**
For virtual 5k and Quiz
- 15:40 **Chair's closing address and end conference**
Craig Marriott, Deputy Director of Finance, NHS Lothian



Roadmap to the future

Speaker biographies



Grant Thornton, Our public sector healthcare team is driven by a desire to do the right thing for the sector and local communities - finding innovative solutions to the many challenging issues faced today.

As the largest team of dedicated NHS auditors in the UK, we have a deep understanding and vast experience of the sector, the demanding culture in which you work and the difficulties associated with implementing political and economic decisions.

Our clients include foundation trusts, NHS trusts, CCGs and CSUs. We also have close relationships with regulatory bodies such as NHS Improvement and the Department of Health. Through these relationships we can share insight on best practice and regulatory developments to help make your decision-making and planning for the future more effective and robust. Led by senior, experienced practitioners, our teams understand your budgetary and time pressures, and focus their efforts on adding value to your organisation quickly and pragmatically, delivering straight-talking, innovative, assurance and advisory services.

For more information on how we can help you, please contact Mark Stocks, Head of Public Sector Healthcare Assurance on +44 (0)121 232 5437 or email mark.c.stocks@gt.uk.com.

Craig Marriot, Deputy Director of Finance, NHS Lothian

Craig has been the Deputy Director of Finance of NHS Lothian for the past 7 years, prior to his appointment he was Director of Finance at NHS Dumfries and Galloway for 5 years. He has over 20 years of experience working in the NHS having first joined the service in 1994 as a national finance trainee with NHS Ayrshire and Arran. He is an active member of the finance community in NHS Scotland and is currently Chair of the Scottish HFMA Branch and is a previous Chair of CIPFA in Scotland. Craig is passionate about developing the finance function of the future and embracing the opportunities from new technology. In his spare times he would like to run marathons in under 3 hours!

Dona Milne, Director of Public Health, NHS Lothian

Prior to joining Lothian as Director of Public Health and Health Policy, Dona was DPH in Fife, following a six year period as Deputy Director in Lothian. She has worked in children and young people's health and education within local authorities, the voluntary sector, Scottish Government and the NHS. Dona is a Fellow of the Faculty of Public Health and Honorary Fellow of the Faculty of Sexual and Reproductive Health. Her career has taken her to YWCA Scotland as Deputy Director (Scotland) and for 7 years she led the 'Healthy Respect' National Demonstration Project. In 2008, Dona was seconded to Scottish Government and led the H1N1 vaccination campaign following a period in sexual health and HIV policy. She has worked as a Consultant in Public Health since 2010. Her main interests are reducing inequalities, particularly through work on social determinants, reducing poverty and increasing life chances. She is independent chair of the Scottish Youth Work Research Group. In a voluntary capacity, she is a Trustee with Youth Scotland and Inspiring Scotland.

Debbie Paterson, Policy and technical manager, HFMA

Debbie is the Policy and Technical Manager in the HFMA's Policy and Research Team. In this role, she looks after the Accounting and Standards Committee, the Provider Technical Issues Group, Charitable Funds Special Interest Group and NHS VAT sub-committee. Debbie also works with the Association of Ambulance Chief Executives (AACE) group of directors of finance. Prior to working for the HFMA, Debbie worked for over 20 years for PwC providing technical accounting and auditing advice to staff and clients.

Richard McCallum, Director of Health Finance and Governance

Prior to his current role, Richard was Deputy Director for Health Finance and Infrastructure. He has worked at the Scottish Government in various roles since 2010, including a two year period heading the financial services

department at NHS Fife. His finance career began in the private sector, where he worked in External and Internal Audit Functions. Richard is an active member of both the Chartered Institute of Public Finance and Accountancy (CIPFA) and the Healthcare Financial Management Association (HFMA). Richard also chairs the NHS Directors of Finance Group. The challenges faced by the NHS and wider health and social care system are likely to be significant in the months and years ahead. Rather than being on the sidelines keeping the score, it's more important than ever that we in the finance community are actively engaged in supporting our organisations at this time. This session will explore how we can do this and why it is so important.

Humza Yousaf, Cabinet Secretary for Health and Social Care

The Cabinet Secretary was appointed in May 2021. This is an opportunity to hear from him and his vision for Health and Social Care in Scotland

John Burns, Chief Operating Officer, NHS Scotland

John Burns recently joined the Scottish Government, having previously served for a number of years as an NHS Chief Executive. Hear from John about the hopes and ambitions as he takes on his new role.

Jann Gardner, Chief Executive of NHS Golden Jubilee

Jann took up the post of Chief Executive on 21 January 2019. With more than 25 years of NHS and private healthcare management experience, Jann has held a number of senior leadership roles within clinical, operational, strategy and transformation with the common denominator of excellent patient care and experience as the critical objective. Having started her career as a clinical pharmacist, she worked through progressively senior roles in her professional field and then within wider hospital healthcare management. With a commitment to continuous personal development she holds, in addition to her undergraduate pharmacy degree, postgraduate qualifications in Clinical Pharmacy, Health Economics, Programme Management and an Executive MBA. She has a keen interest in robotics, innovation and the harnessing of eHealth solutions to accelerate outcomes and resilience.

Jess Henderson, National Associate Director for Strategic Planning and Programmes, Centre for Sustainable Delivery of Health and Social Care, Golden Jubilee National Hospital

Jess is currently National Associate Director for Strategic Planning and Programmes at the newly established National Centre for Sustainable Delivery. Within her remit she oversees innovation, emerging work and leads strategic planning for the organisation. Prior to this Jess worked at NHS National Services Scotland where she was Programme Director for a National Transformation Programme and also played a national leadership role in the NHS Scotland COVID-19 testing response. She has also spent time working in a Health and Social Care Partnership mobilising new services. Prior to this she lived in London where she worked in an Academic Health Science Network and also in the private healthcare, pharmaceutical and consulting industries.

Katie Cuthbertson, National Associate Director, Centre for Sustainable Delivery of Health and Social Care, Golden Jubilee National Hospital

Katie joined NHS Scotland in 2004 working within NHS Greater Glasgow and Clyde. Her experience there provided her with opportunity then to be seconded to the Scottish Government where she worked on a range of improvement and performance support programmes.

Katie first joined the Scottish Government in 2009 leading both 'proof of concept' initiatives to trial innovative and internationally recognised improvement methodologies in Scotland while ensuring the spread and sustainability of a range of established improvement programmes.

In 2018 Katie added Director of Modern Outpatients Programme to her portfolio. Katie's experience working collaboratively in local health care and national government allowed her to successfully manage the merger of the Modern Outpatients Programme with the Whole System Patient Flow Programme.

This led to the creation of the Modernising Patient Pathways Programme in late 2019, this programme consists of:

- 13 speciality networks, working with NHS colleagues to understand and identify best practice in order to optimise current service pathways and associated primary/secondary care communication across key clinical areas.

- 6 Enhanced Recovery After Surgery (ERAS) programmes which aim to improve any patient's journey before, during and after a surgical procedure. Importantly, it focuses on empowering individuals to be an active participant in their care pathway.
- 9 Improvement programmes to support NHS colleagues identify opportunities for safe effective change to improve patient journeys. Essentially, providing support to health boards in the rollout and implementation.

In 2021, the MPPP and Scottish Access Collaborative combined under Katie's leadership within the newly created Centre for Sustainable Delivery (CfSD). The CfSD has an initial focus on the provision of systems leadership in the delivery of new ways of working to address the non COVID harms associated with the pandemic.

Mark Davidson, Consultant - Digital Transformation Consulting, ATOS

Mark has over 30 years' experience in delivering digital solutions across many sectors including health, finance and utilities.

Gary Hampshire, Consultant – Digital Transformation Consulting, ATOS

Gary leads the Digital Strategy, Insight and Experience consulting practice within Atos, and has 30 years' experience of transformation programme design and delivery across all sectors

Ruth Griffith, Lead Social Work Manager, Care & Support at home, Dumfries and Galloway

Ruth Griffith works with Dumfries and Galloway Health and Social Care Partnership. She has worked within health and social care for over 20 years. Ruth's current role is Lead Social Work Manager for the Care and Support at Home Tactical Team. Part of this role is exploring how we use aids, adaptations and digital technology - Technology Enabled Care as part of the delivery of care and support at home. Prior to this role Ruth was Strategic Planning and Commissioning Manager for digital health and care. During her time in this role she led on the development of the Dumfries and Galloway IJB Digital Health and Care Strategy 2020-2024 which provides clear strategic direction for the Partnership and identifies the key elements of the infrastructure needed to optimise the use of digital technology locally. Ruth believes that the use of Technology Enabled Care can support a person-centred approach, enabling people to have more choice and control and will support a preventative and early intervention approach

Sam Cassels, Place Principle Adviser, Scottish Government

Sam is a strategic designer and facilitator with a focus on collaborative storytelling and place-making. He has worked on investment programmes for over 100 organisations internationally across the public and private sectors, helping them make well informed decisions about shaping the future. He has over 30 years of experience and has qualifications in architecture and economics.

Gary Dover, Assistant Chief Officer, Primary Care and Early Intervention, Glasgow City Health and Social Care Partnership

Gary was appointed to his current role of Assistant Chief Officer, Primary Care and Early Intervention in 2019. In this role he leads on the development of the HSCP Primary Care Strategy for Glasgow City. He is responsible for ensuring that the prescribing budget remains in balance, and that spend to save and cost reduction schemes are identified and implemented. Gary's role also includes strategic development of early intervention, prevention and health improvement oriented primary care to sustain and transform primary care services in line with NHS Greater Glasgow and Clyde's NHS Public Health Strategy. Gary has lead responsibility for Health Improvement Services that are delegated to Glasgow City IJB for Glasgow and the wider NHS Greater Glasgow and Clyde Health Board area, as well as Equalities for Glasgow City HSCP. As a member of the Executive team Gary has the lead role for commissioning.

Gary started his career with Scottish Homes in 1990 (which became Communities Scotland), with responsibility for the planning and programme management of grant funding for capital projects undertaken by housing association and private developers. His role included the support for community regeneration projects, such as Social Inclusion Partnerships.

After 12 years with Scottish Homes, Gary moved to Glasgow City Council, Social Work Services as Principal Officer for Policy and Equality, and in 2006 started as a Planning Manager in East Glasgow Community Health and Care Partnership. From 2009, he was the Head of Planning in the North East Sector of the Community Health Partnership. During this time he was the lead planner for Children's Services for NHS Greater Glasgow and Clyde. With the establishment of Glasgow City HSCP, Gary became the Head of Planning for Children's Services across the city and North East Locality planning and engagement.

Chris Lubbe, Inspirational Speaker

Chris is one of the most sought-after keynote speakers trusted by global brands to deliver presentations and inspire teams to become their best. Born at a very difficult period in South Africa's history, Chris decided early in his life to become an activist and to oppose the racially based system of 'apartheid' regime which resulted in several spells of incarceration, torture and near-death experiences. After Nelson Mandela's release in 1990 and the fall of 'apartheid', Chris worked with Mandela until his retirement as a bodyguard and also got involved in the delicate negotiations with the 'apartheid regime' resulting in subsequent agreement and the drafting of the new constitution.

Apart from sharing his own personal story, Chris shares the many important lessons and anecdotes that he learned from working with Nelson Mandela and Desmond Tutu.