



Costing Conference 2020

Prioritise the patient, care about the cost

9 November 2020, Online

The Institute's annual costing conference provides the NHS with the latest developments and guidance in NHS costing, as well as increasing awareness of the collaborative approach needed to truly harness the power of data. The day will include interactive workshops, case study examples and policy updates.

This is a must-attend conference for those looking for support to meet costing requirements. The day is aimed at healthcare costing professionals and those not in a costing role but with an interest in the costing agenda.

09:30 Login, exhibition and networking

10:00 Chair's welcome

Su Rollason, Chief Finance Officer, University Hospitals Coventry and Warwickshire NHS Trust

10:05 National Update part 1

Chris Walters, Director of Pricing and Costing, NHS England and NHS Improvement

Helen Laing, Deputy Director of Costing, NHS England and NHS Improvement

Chris and Helen will give an overview of current costing and pricing work and the proposed future direction.

10:30 Q&A

10:45 Break, exhibition and networking

11:00 National Update part 2

Steve Gillett, Deputy Director of Tariff Production, NHS England and NHS Improvement

Martin Campbell, Deputy Director of Payment Development, NHS England and NHS Improvement

This session will look at the use of costing data, data quality, data cleaning and the future of the payment system.

11:20 Q&A

11:30 Break, exhibition and networking

Session kindly sponsored by **CIVICA**

11:45 HFMA Costing Award Winner 2019

Lewis Adams, Planning & Costing Accountant and Iain Cockley-Adams, Deputy Director of Adult Community Services, Gloucestershire Health and Care NHS FT

Gloucestershire Health and Care NHS Foundation Trust won the costing award at the 2019 HFMA National Healthcare Finance Awards for their work on costing community services. This session will include details of how they have embraced PLICS and used it as a tool to work with clinical teams, managers and informatics to improve patient care.

12:15 Q&A

12:20 Lunch, exhibition and networking

13:00 Workshops (list of workshop sessions below)

13:45 Break, exhibition and networking

Session kindly sponsored by **IQVIA™**

13:55 Costing pathways of care

Shelia Stenson, Executive Director of Finance, Victoria French, Deputy Director of Finance and Richard Brown, Consultant Psychiatrist, Kent and Medway NHS and Social Care Partnership Trust

Increasingly detailed patient-level cost data offers real opportunities to understand variation and provide evidence for patient pathway changes. This session will examine practical ways to approach costing complete pathways of care and the benefits of costing beyond organisational boundaries. Representatives from Kent and Medway NHS & Social Care Partnership Trust will share details of the work they have done to date to move towards an integrated approach to costing and the plans they have for a single costing team covering multiple sectors.

- 14:20 Q&A**
- 14:30 Break, exhibition and networking**
- 14:40 Closing address – Why is all this important? The power of data to drive value**
Professor Matthew Cripps, Director of Sustainable Healthcare, NHS England and NHS Improvement
 Looking at value at the population level means understanding whole patient pathways. The NHS is one of few healthcare systems in the world that can build system-level financial information, which makes us one of the few with the optimal conditions to drive population value. We have an excellent starting point with a common patient identifier in the NHS number. We have increasingly robust patient-level financial data and we have models capable of providing system information. We also have learning from managing the COVID-19 pandemic. Harnessing these is the key to a high value sustainable health system and the finance community play a key part in this.
- 15:05 Q&A and Chair's closing remarks**
- 15:15 Exhibition and networking**
- 16:00 Close**

Workshop sessions – delegates will be able to attend one from the following list

Workshop A A closer look at costing teams

Peter Fry, Head of Income and Costing, Taunton and Somerset NHS FT and Somerset Partnership NHS FT

What does a typical costing team look like in a small or medium-sized organisation? What support do costing teams receive from their organisation and others? This workshop will explore how costing teams fit into the finance department and the organisation as a whole and what can teams do to make the most of the resources they have available. Peter's presentation is based on organisation visits to look at costing teams in a number of small and medium sized organisations and the lessons he learned along the way. This session is suitable for all sectors.

Workshop B Costing – the basics and beyond

Hayley Ringrose, Former Chief Financial Analyst – Contracting and Costing, Stockport NHS FT

In this introduction to costing session, Hayley will give an overview of how costing works in the NHS and share lessons from her 10 years of experiences of NHS costing. This workshop is aimed at those relatively new to costing or those that would benefit from an overview of costing and its role in the NHS. This session is suitable for all sectors.

Workshop C Presenting data – using Power BI as a tool for engagement

Jennifer Pennell, Chief Corporate Accountant, Mid Cheshire Hospitals NHS FT

Emma Bowker, Cost Accountant and Mohammed Haider, Finance Analyst, East Lancashire Hospitals NHS Trust

East Lancashire Hospitals NHS Trust and Mid Cheshire Hospitals NHS Foundation Trust have both been using Power BI as part of their costing processes to share PLICS information in a clear and easily accessible format. Following on from their webinar over the Summer, this session will include a live demonstration of how they use Power BI both in terms of building a dashboard and how it is used once built. Using this tool has significantly improved the engagement they have had with other parts of the organisation and is now routinely used for a number of purposes including identifying and addressing areas with high costs. It is advisable although not essential to view their Summer webinar before attending the session which is available from <https://hfma.to/PowerBIwebinar>. This session is suitable for all sectors.

Workshop D Understanding variation in clinical practice and process at patient level - and the impact on cost

Rikkert Paping, Director, Logex and Ruth Stoffels, OLVG (The Netherlands)

This session will look at examples from the Dutch healthcare system and in particular a system used by hospitals in the Netherlands which focuses on "Appropriate Care" analysis. This allows clinicians to understand and equally importantly benchmark, clinical practice and process variation at patient level. It provides insights into treatment choices and the resulting impact on cost, adjusted for case mix and patient characteristics. As well as learning about the approach taken in the Netherlands, attendees will come away with guidance on how this can be organised, how participating healthcare organisations are able to compare and discuss results and best practice and some ideas which could be considered for implementation in their own organisations. This session is suitable for all sectors.

Workshop E National PLICS Portal live demonstration workshop

Imran Mohammed, Senior Costing Manager, NHS England and NHS Improvement

Imran will share details of the latest updates to the PLICS Portal. The Portal connects nationally collected PLICS data for 2018/19 with Hospital Episode Statistics (HES) data to enable in-depth benchmarking of cost, patient-level activity and patient pathway analysis. The portal allows NHS providers to analyse the key drivers of their cost variation at a very granular level and compare costs with peers to identify opportunities for improvement. This session is aimed at acute providers.