



NHS CEO Forum

Tuesday 24 September 2019
110 Rochester Row, London

The forum is designed to be a high-level briefing to stimulate debate and discussion. Numbers & level of attendees are restricted in order to maintain the intimate nature of the gathering, and the discussion and the Q&A at the event operates under the Chatham House Rule. The forum will, as always, be informal and interactive and will include time for Q&A and discussion, as such the following agenda is only a guideline.

Please join us at **About Tyme, 82 Wilton Rd, Pimlico, London SW1V 1DL**, on the evening of Monday 23 September 2019 for drinks from 19:00 and dinner from 19:30. This is a fantastic opportunity to catch up with colleagues before the forum the following day. Accommodation can be arranged by the HFMA on request and is subject to availability.

Provisional Programme

09.00 Registration, coffee and networking

10.00 Chair's welcome and introduction

Sue Jacques, Chief Executive, County Durham and Darlington NHS Foundation Trust

10.10 Opening Address - Leading improvement; national support for local missions

Dr Robert Varnam PhD MSc MRCGP, Director of Professional Leadership for Improvement Directorate, NHS England and NHS Improvement

The NHS Long Term Plan lays out an ambitious direction for the future of care. It signals a number of paradigm shifts for many, from healthcare to health, institution to system, from "I" to "we". During this session you will hear how the new Improvement Directorate in NHS England and NHS Improvement can support you and your teams in your mission. We aim to be a major force in supporting trusts to succeed in delivering continuous improvement in quality, cost and experience for patients and staff.

We have set an ambitious intent to change the approach and culture for improvement across the NHS. We wish to help national, regional and local leaders make effective use of the best of improvement science, while ensuring compassion and respect are lived out from board to ward and beyond.

11.05 Refreshments & networking

11.30 Dorset's Journey to becoming an Integrated Care System (ICS)

Tim Goodson, Chief Officer, Dorset CCG

Tim Goodson is Dorset's ICS lead and Dorset CCGs Chief Officer, Tim will share his experiences of the journey the system has been on and his reflections of what has worked well and what they would do differently and what a journey it has been.

Dorset has been through it all, a blocked merger by the Competition & Markets Authority (CMA) and a merger reapplication, a Judicial Review followed by an Appeal, a Secretary of State Referral, public consultation petitions and demonstration marches, a major capital business case to HM Treasury, major local government re-organisation, all on top of becoming one of the first wave Integrated Care Systems. The journey is still far from over but the story to date is one which Tim is happy to share.

12.15 Times of change, reflecting on lessons learnt

Elisabeth Buggins Chair, Eastern Academic Health Science Network

Elisabeth will talk about her various senior roles within the NHS including Chair at NHS West Midlands and Chair of Birmingham Women's NHS FT along with non-executive director roles in various sectors. She will talk in detail about how she has handled challenging situations, managed risks, promoted change, reflecting on lessons learnt, including during difficult times.

Elisabeth will also talk about her continuing involvement in organ donation and how it has succeeded across multiple organisations, and as Chair of Accord Housing Group about the possibilities of closer working between housing and the NHS. This will be an informal session where Elisabeth will talk openly about her personal experiences and happy to take questions.

13:00 Lunch & networking

14.00 What can England learn from the long-term care systems in Japan and Germany?

Natasha Curry, Acting Deputy Director of Policy, Nuffield Trust

As England grapples with the future of its social care system, the experiences of Japan and Germany in introducing new long-term care insurance systems provide a valuable source of learning about implementing and sustaining such an approach.

Over the last 20 years, successive proposals for social care reform in England have failed to gain political traction or public support and our social care system is widely thought to be in a state of crisis. In contrast, and in the face of some stark demographic and social trends, Japan and Germany recognised the need for reform in the 1990s and have successfully implemented new systems of funding and delivery.

While neither system is perfect – and they certainly face a range of challenges – they are based on a core set of principles. In anticipation of the social care green paper this summer, Natasha will reflect on how transferable those principles might be to our own context and what lessons we might be able to learn from both systems' imperfections as well as successes.

14:45 Close

Sue Jacques, Chief Executive, County Durham and Darlington NHS Foundation Trust

Session titles and synopsis can be subject to change