



Chair, Non Executive Director and Lay Member Faculty
Delivering strong governance through collaboration



Chair, Non-Executive Director and Lay Member Faculty Forum

110 Rochester Row 16 May

This forum is a unique place where Chairs, Non-Executives and Lay Members from all NHS organisations, can come together. Learning more about current finance and governance related issues from one another and expert speakers. This forum will have a focus on leadership, NHS finance and integrated care and the role of a board member in delivering cultural transformation.

Programme

09:00 **Registration, coffee & networking**

09:30 **Drop in session: Introduction to NHS finance**
Andrew Lee, Director of Finance, 2gether NHS FT

This drop-in session is suitable for new non-executive directors and lay members as well as experienced members who would like an update on NHS finance.

Andrew, a current and experienced Director of Finance, will join attendees to offer a Q+A discussion opportunity for those seeking to gain further understanding.

Considering the long-term plan and a move towards integrated care systems, NHS finance is continually evolving, and this session will highlight the key developments and changes that board members need to be aware of as well as shedding some light on the key issues facing executive boards.

10:30 **Chair's welcome and introduction**
Ian Turner, Deputy Chief Executive, HFMA & Non-Executive Director, Devon Partnership NHS Trust

10:35 **NHS Leadership: a dialogue approach**

Mitzi Wyman, Thinking Partner, Transformation Leadership & Director, Wyman Associates

The move to new models of care presents new challenges - political, professional, geographical - and there is the risk of polarisation and conflict. It requires new ways of working and the building of relationships. But this takes time and the scale and pace of change often militates against this. This is against the backdrop of other challenges for leaders, including:

- Increased scrutiny and constant pressure to report upwards: a debilitating combination of regulatory burden and lack of autonomy.
- A culture of blame that makes leadership roles less attractive
- A high turnover of executives typically lasting two years in a role.
- A focus on day to day issues rather than strategy over the longer term.

And we've been here before. In 2013 the mid-staffs report was published and we know that factors, such as those mentioned above, played a role.

In this 90-minute session participants will:

- Explore the challenges that working under such conditions can create for boards and executive teams and the impact for staff and patient care.

The session will be run in a "Thinking Environment"- an approach which creates the space for mature reflection and respectful attention, resulting in deeper connections, wiser choices and better decision making.

Participants will take away techniques they can use immediately to enhance the quality of relationships in their organisations.

11:35 **Coffee & networking**

12:05 **NHS Leadership: a dialogue approach (session continued)**

Mitzi Wyman, Thinking Partner, Transformation Leadership & Director, Wyman Associates

12:35 **The role of the board in supporting the integration agenda**

Linda McGowan, Senior Engagement Manager, Primary Care and System Transformation, NHS England & Improvement

Since the formation of STP patches, followed by the subsequent evolution to integrated care systems and the recent news that every organisation will need to be part of an ICS by 2021, many board members have been left feeling unsupported.

But what of the role of the non-executive directors and lay members in all of this and how can they ensure that their voices are heard?

Linda will join delegates today to explore some of the barriers facing non-executives and lay members in being able to draw upon their extensive experience and offer expertise as well as being able to affectively challenge their executive boards.



One of the objections often raised is around having a mandate provided by NHS England to support this, Linda will provide clarity on this as well as sharing some outcomes from a recent networking event held by NHS England.

She will signpost to available networks as well as exploring solutions to the barriers faced by delegates in their own localities.

13:35 **Lunch & networking**

14:35 **Taking action for a patient safe future**
Helen Hughes, Chief Executive, Patient Safety Learning

All health organisation are responsible for delivering safe care. And yet there are 11,000 avoidable deaths each year in the NHS. Board members are responsible and accountable to regulators, patients and the public for safety performance.

Patient Safety Learning is a charity that helps to transform safety in health and social care. Helen will be joining delegates to share the latest thinking on the systemic causes of unsafe care and how organisations can take action to make their patients safer.

Whilst also reflecting on some of the learnings from the earlier session with Mitzi, Helen will explore practical ways in which board members can effectively test and challenge their own organisations, ensuring that patient safety is at the forefront of their organisational priorities.

15:35 **Chair's summary & close**

