

UK Performance Network

Beyond Comparison

Beyond Comparisons

The UK Performance Network (UK PN) is delivered by HFMA Commercial Services division (HCS Ltd), in partnership with MedeAnalytics.

The UK Performance Network delivers performance benchmarking and improvement programmes designed to share and drive best practice.

By creating two communities of acute and commissioning organisations, the UK PN sets out to radically improve the capability and functionality currently available through benchmarking of performance and sets out improvement pathways to positively impact clinical, operational and financial effectiveness. The UK PN uses industry experts and executives to develop and disseminate proven change recipes.

Bridging the gap between benchmarking and performance

A gap analysis of the Performance Cycle reveals three key improvement points in achieving best practices. To close these gaps and complete the performance cycle, the UK PN addresses the following:



Measure - Close the metrics gap

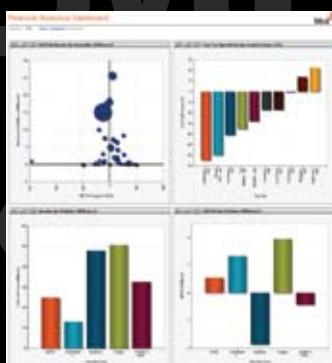
To close the gap between the available metrics and data that will measure improvement, the UK PN concentrates on delivering the right data for the right audience, using custom peer group, national and international targets.

- To identify process improvement, the benchmarking service is built on real operational data (not just CMDS), allied to data from your own self-selected peer group.
- Automated local data feeds are combined with other data sources (e.g. SUS, QOF, ICD-10, Tariff, ONS and British Association of Day Surgery) to better investigate the underlying causes behind the 'headline' figures and identify areas for further analysis.
- 'Like for like' comparisons, using self-selected peer group data, target genuine improvement opportunities.
- To identify efficiency savings, KPIs are chosen across three key dimensions (clinical, financial and operational).
- Up-to-date data are a must. We aggregate, cleanse and populate your own scorecards and dashboards, ready for use the day after monthly collection.
- The heavy lifting of data is achieved by a team of 150 healthcare data experts to minimise the drain on analysts' time.

Manage - Cross the gap between reactive and proactive performance improvement

The UK PN provides the flexibility for managers and clinicians to develop an increasingly proactive approach through their control of up-to-date real-time performance metrics.

- To better monitor and target improvements, highly visual personalised scorecards and dashboards deal with individual managers' priorities for varied financial, operational and clinical audiences.
- Richly detailed patient-level data are just three mouse clicks away for fast and easy access.
- Self-selected alerts and watch-lists track key indicators and highlight variances automatically for managers.
- Simple-to-use, yet powerful analytics handle disparate data sets and apply triangulation, data nesting and trending techniques to provide complex analysis in key areas for improvement, including historic trending and seasonal forecasting.
- Users have total control over the metrics they compare, with favourite data analyses saved to repeat and run again.
- To seek out efficiency gains, users can generate unlimited custom analyses, with far less need for spreadsheet modelling.



Payer	Invalid Age	Inhouse	0 - 30 Days
Unknown		0	
Uninsured	6,612,774	20,234,647	
Medicare	16,294,783	37,870,490	
Medicaid	8,286,503	11,262,040	
Other Govt	1,324,859	5,632,146	
Managed Care	10,050,160	39,303,182	
Commercial	187,595	2,836,849	
Other Plans	3,291,563	13,643,124	
Worker's Comp	770,163	2,572,501	
Blue Cross	3,046,535	12,766,399	
Total : All	46,964,735	146,121,336	

Lead - Bridge the gap between identifying a need and acting on it

Identifying improvement opportunities only gets you so far. To turn these into performance wins, the UK PN wraps its powerful analytics in with best practice programmes from peer group and industry experts.

- A web portal links the UK PN community together to prioritise effective innovations and accomplish better care and increased value.
- Members are provided with ready access to national and international best practices, research and development.
- To direct priorities, the members choose and own a rolling programme of quarterly themes.
- Advice and best practice are driven through the themed in-depth studies and analysis papers.
- Practical support is provided through seminars and training sessions, with site visits to explore change management.
- A discussion forum provides ready access to debate and viewpoints and includes an online library of publications.
- With the service held in our hosted environment, there is no software to install and no capital charges.
- The service can be up and running within two weeks of data supply, achieving a very short time-to-value.

Metrics that Matter

Profiles			
Metric Category	SHA	Commissioners	Acute (non-Mental Health)
CLINICAL	<ul style="list-style-type: none"> • Disease screening • Health outcomes • Population demands • Quality • Health prevention 	<ul style="list-style-type: none"> • Programme budgeting • Infection control • Patient pathways • Access • Patient experience 	<ul style="list-style-type: none"> • Obstetric activity • Cancelled surgeries • Theatre utilisation
FINANCIAL	<ul style="list-style-type: none"> • Investment monitoring • Value for money 	<ul style="list-style-type: none"> • Costing • Profitability • Tariff • SLAs 	<ul style="list-style-type: none"> • Costing • Service line probability • Tariff • SLAs
OPERATIONAL	<ul style="list-style-type: none"> • Patient safety • Patient access • Regional plan progress • Excess bed days • Health Equalities • Improving waste by design • Investment/disinvestment opportunity 	<ul style="list-style-type: none"> • GP performance • Admit/Discharge • Data/Coding drift • Diagnostics access • Waiting list • Ambulance • Practice performance • Prescribing variances • Patient access • Patient empowerment – improving PbC 	<ul style="list-style-type: none"> • Admit/discharge • Data quality • Staffing • Surgical performance • Waiting list

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